



Dear Valued Guest:

Welcome to Bally's Las Vegas. We hope you will enjoy your stay with us.

We wanted to inform you of a hotel policy that applies to all guest rooms at our Las Vegas properties.

In an effort to ensure the safety of our guests and employees, please know that certain hotel team members may periodically enter guest rooms to perform standard wellness checks, if – and only if – a room has not otherwise been serviced or accessed by a team member for an extended period.

In other words, even if you have declined team member access to your room, by opting out of housekeeping services or posting a room occupied sign on your door, for example, team members may still periodically enter your room. These brief visits are intended to help us ensure that our guests and employees are safe.

Please note that team members conducting these room checks will be wearing visible IDs. If at any time you would like to confirm the team member requesting access to your room is part of the hotel staff, please call 702-967-4481 to speak to the security supervisor on duty.

On behalf of Caesars Entertainment and its Las Vegas properties, we appreciate your courtesy and cooperation with our team members should they visit. We apologize in advance for any inconvenience this may cause.

In the meantime, if you have any questions, please contact Guest Services by pressing the guest services button on your phone for assistance.

All the best for a very successful conference!